



## Operations Board Report January 2017

### Delivery Accomplishments

Drafted member delivery survey to evaluate effect of all the July 2016 changes. From changing routes and hubs to providing more delivery. Following internal review survey will be shared with IHLS member libraries.

Continue to meet with RAILS and CARLI to keep on top of ILDS (Illinois Library Delivery Service). It is running smoothly with the exchange at our Champaign hub.

### Building Updates

#### *Champaign*

Work continues on the roof in Champaign as the weather allows. We are down to needing maybe 4 more days of workable weather. Workable weather is defined as not have extremely low temperatures and wind below 40 MPH. King Lar has been very responsive to our concerns.

#### *Carbondale*

Heat is working in the delivery space. The ILDS evening route is working wonderfully.

#### *Edwardsville*

Final re-organization of space for delivery is almost finished. Shelving has been put up in the garage area so the drivers are loading much quicker. The tubs are up off the floor so as water/slush/ice is brought in on the wheels of the vehicles, the tubs are dry on the bottom.

Respectfully submitted,

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