



Discount
Pricing Agreement

**Illinois Heartland
Library System**

IHLS




Catalog Discount Code #C10601



YOUR CONTRACT TERMS

Demco is pleased to offer you discounts for 2015-16! Please use discount code C10601 on all your orders.

Your discounts are based on prices listed on our website at demco.com and will remain the same throughout the terms of this agreement.

<p>DISCOUNT</p> 	<ul style="list-style-type: none"> • \$100 minimum order (after discount) required for contract terms to apply • 12% on library, office and technology supplies (consumables) • 5% on learning materials • 7% on furniture and equipment under \$1,000* (non-consumable)
<p>SHIPPING</p> 	<ul style="list-style-type: none"> • Demco will pay regular FedEx Ground Service shipping costs on all stock orders. • Transportation will be prepaid and added to all drop ship orders, such as furniture and equipment. Demco provides good-faith shipping estimates on all orders. • Express parcel shipping is not included.
<p>EXCLUSIONS</p> 	<ul style="list-style-type: none"> • Security products • Periodicals and subscription products • Licensed Products including but not limited to: Dr. Seuss™, Pete the Cat, Garfield, Eric Carle™, Arthur® and Clifford
<p>EXPIRES</p>	<p>June 30th, 2017, with option to renew.</p>

*For large quantity orders, or purchases over \$1,000, please contact the Demco Bid Team toll free 800.462.8709 or email quote@demco.com. You may be eligible for special bid pricing.

Discounts under this agreement cannot be used with bids, sale catalogs or other promotions. In the event a sale price is lower than your discounted price, you will be given the best price.

Thank you for your consideration. On behalf of Demco, we look forward to exceeding your expectations!

Amy Terbilcox
Contract Administrator

Phone: 866.558.9068
Fax: 888.320.0288
Email: amyt@demco.com

HOW TO PLACE AN ORDER

Web: demco.com
Phone: 800.356.1200
Email: order@demco.com
Fax: 800.245.1329



DELIVERY

In stock items are delivered within 7–10 working days after receipt of order. Furniture and equipment may take 4–6 weeks to arrive, depending on vendor lead times.

PAYMENT TERMS

Net 30 days

REMITTANCE ADDRESS

billing@demco.com
Demco
P.O. Box 8048
Madison, WI 53708-8048

MAILING ADDRESS

Demco
4810 Forest Run Rd
P.O. Box 7488
Madison, WI 53707-7488

RETURNS & WARRANTIES

If you are not 100% satisfied with your order, email us at custserv@demco.com or call 800.962.4463 within 6 months of the invoice date for a prompt replacement, credit or refund. Special orders, custom products or furniture orders are not eligible for return unless you received defective or damaged products.