



Illinois Heartland Library System

Strategic Plan 2025 - 2027

VISION

Imagining tomorrow, delivering today

MISSION

IHLS empowers all types of libraries through advocacy, shared resources, innovative technologies, and robust learning opportunities that engage and enhance our member communities.



Engage Members

GOALS

- 1.1 Build strong relationships between and among IHLS and member libraries
- 1.2 Enhance internal and external communications to facilitate awareness and ensure member engagement
- 1.3 Advocate on behalf of members with a variety of stakeholders to show how libraries create empowered communities



Support Library Services

GOALS

- 2.1 Provide high quality continuing education content both in-person and online
- 2.2 Respond to evolving needs by providing robust services, shared resources, and innovative technologies



Organizational Development

GOALS

- 3.1 Ensure transparency for member trust and staff knowledge
- 3.2 Aim for a flexible organizational structure to optimize leadership and respond to emerging needs