

Graduated Service Levels, Caseyville Public Library District

Service Access Tier	Full Digital	Curbside Pickup Porch Drop Off	Lobby & Main Desk	Limited Services	Precautionary
Library Pandemic Response Leve	Level III: Temporary Closure	Level III: Temporary Closure	Level III: Temporary Closure	Level II: Moderated Services	Level I: Precautionary Measures
State Mandate	Stay at Home Order in Place	Stay at Home Lifted Modified	Social Distancing Groups 10+	Social Distancing Groups 50+	Social Distancing
Hours of Operation	None	Limited	Limited	Regular Hours	Regular Hours
Materials	Digital Only	Digital Encouraged Curbside Pickup Porch Drop Off	Digital Encouraged Curbside Pickup Main Desk Access Only for Requests	Digital Encouraged Stacks Open	Stacks Open
Circulation	Extended Due Dates, Auto-Renewals Fine Forgiveness	Extended Due Dates, Auto-Renewals Fine Forgiveness	Standard Due Dates and Renewals	Standard Due Dates and Renewals	Standard Due Dates and Renewals
Services	Digital Only	Digital Only	Notary, Copy, Fax, Scan	Notary, Copy, Fax, Scan, Limited Computer Use NO: Seating, Toys, and Newspapers	All Services Limited Computer Use, Seating, Toys, and Newspapers
Programs	Digital Only	Digital Take & Makes Worksheets	Digital Take & Makes Worksheets	Digital Take & Makes Worksheets	Digital Take & Makes Worksheets Small Groups (10 or less)
Staff in Building	Management or w/ Prior Approval	<=2	<=3	All Staff Report with Modified Shifts	All Staff Report for Regular Shifts

Digital Services Include: Reference, technical assistance, reader's advisory, Live Q&As , library eCards, resources on website

Digital Programs Include: Online meetings, online clubs, video presentations and performers, audio recordings

Updated: 4/27/2020