







**1. What library type do you represent?**

		Response Percent	Response Count
Academic		100.0%	6
Public		0.0%	0
School		0.0%	0
Special		0.0%	0
		<b>answered question</b>	<b>6</b>
		<b>skipped question</b>	<b>0</b>




**2. What is your role at your library?**

		Response Percent	Response Count
Director		50.0%	3
Staff		50.0%	3
Trustee		0.0%	0
		Other (please specify)	0
		<b>answered question</b>	<b>6</b>
		<b>skipped question</b>	<b>0</b>

**3. What are the three biggest problems facing your library during the coming year?**

		Response Percent	Response Count
1		100.0%	5
2		100.0%	5
3		80.0%	4
answered question			5
skipped question			1

**4. What are three goals you hope to achieve for your library by the end of 2015?**

		Response Percent	Response Count
1		100.0%	4
2		100.0%	4
3		100.0%	4
answered question			4
skipped question			2

**5. What is one service that you wished Heartland would offer that it does not offer today?**

	Response Count
	4
answered question	4
skipped question	2

**6. Please provide any comments on the answers above.**

	<b>Response Count</b>
	0
<b>answered question</b>	<b>0</b>
<b>skipped question</b>	<b>6</b>

**Q3. What are the three biggest problems facing your library during the coming year?**

1

1	budgetary support	Feb 27, 2014 8:16 AM
2	insufficient support staff	Feb 26, 2014 8:38 PM
3	Completing inventory	Feb 26, 2014 4:15 PM
4	Budget	Feb 26, 2014 2:06 PM
5	digital collection development	Feb 26, 2014 1:09 PM

2

1	low enrollment	Feb 27, 2014 8:16 AM
2	insufficient time to market library	Feb 26, 2014 8:38 PM
3	Managing our special collection	Feb 26, 2014 4:15 PM
4	Technology	Feb 26, 2014 2:06 PM
5	re-purposing space	Feb 26, 2014 1:09 PM

3

1	aging equipment/furniture; broadband limits	Feb 27, 2014 8:16 AM
2	insufficient time to expand information literacy instruction	Feb 26, 2014 8:38 PM
3	Record clean up	Feb 26, 2014 4:15 PM
4	Staff	Feb 26, 2014 2:06 PM

**Q4. What are three goals you hope to achieve for your library by the end of 2015?**

1

- |   |   |                      |
|---|---|----------------------|
| 1 | expansion of information literacy instruction | Feb 26, 2014 8:38 PM |
| 2 | Correcting problems with labels               | Feb 26, 2014 4:15 PM |
| 3 | Expanded services                             | Feb 26, 2014 2:06 PM |
| 4 | integration of ebooks in collection & balance | Feb 26, 2014 1:09 PM |

2

- |   |   |                      |
|---|---|----------------------|
| 1 | sufficient support staff  | Feb 26, 2014 8:38 PM |
| 2 | Moving a section of our DVDs to the main floor from closed stacks | Feb 26, 2014 4:15 PM |
| 3 | Staff training  | Feb 26, 2014 2:06 PM |
| 4 | programming that works in an academic library                     | Feb 26, 2014 1:09 PM |

3

- |   |  |                      |
|---|--|----------------------|
| 1 | library remodeling   | Feb 26, 2014 8:38 PM |
| 2 | Grow the collection  | Feb 26, 2014 4:15 PM |
| 3 | Grant  | Feb 26, 2014 2:06 PM |
| 4 | assessment of student learning in the library environment. | Feb 26, 2014 1:09 PM |

**Q5. What is one service that you wished Heartland would offer that it does not offer today?**

- |   |   |                      |
|---|---|----------------------|
| 1 | on-call access to technology expertise      | Feb 26, 2014 8:38 PM |
| 2 | In depth training on site                   | Feb 26, 2014 4:15 PM |
| 3 | On site training                            | Feb 26, 2014 2:06 PM |
| 4 | Consulting - mainly grant writing workshops | Feb 26, 2014 1:09 PM |