



Board Survey

July 17, 2018

IHLS staff strongly support effective communication with all stakeholders and board member communication is part of this goal. In order to gauge how well we are communicating with our member leaders, we asked board members to complete a short survey. We thank them for taking the time to complete our board survey. As promised here are the results.

1. How often do you check your IHLS email?

- Board members are checking their IHLS email regularly with nearly 42% checking daily and the rest checking weekly.

2. Do you have your IHLS email forwarded to your phone?

- Nearly 60% choose to forward IHLS email to their cell phones.

3. How would you prefer to receive the committee meeting schedule?

- The overwhelming majority prefer to receive the committee meeting schedule sent as an attachment via email.

4. Are you in favor of separate board committee and board meetings?

- The same majority is in favor of separate board committee meetings with comments indicating they are important for keeping board meeting length short and streamlined.

Questions 5-7 all related to the Department & Staff activity report, its readability, usefulness, and which components were the most helpful.

5. Which components of the Department & Staff Activity report do you find helpful?

6. Is the Department & Staff Activity report easy to read?

7. Do you find the Department & Staff Activity report helpful?

- The majority find the Department & Staff Activity report helpful and easy to read, but there was a difference in opinion as to which components are preferred. None found graphs or tables helpful and 40% like the whole document. The other 60% were split evenly between Director's report, Department Director Narrative Reports and All Goals in the Operation Plan with related activities in bullets.

8. Do you have any recommendations for improved communication between IHLS staff and board members?

We were pleased to see some recommendations for improved communication since our goal is always to better assist the board with their responsibilities.



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- Attending at an off site location poses some challenges.
- Not being able to have side conversations makes it more difficult to communicate.
- Would like the occasion to talk with staff and find out what issues concern them.
- Using a text service like “Remind” as a quick tool when last minute information needs to be shared. This type of service allows group texts from a computer.
- A request for complete board packets to members with all supporting documents together at once.

Thank you again and please feel free to reach out any time to offer feedback, ideas or suggestions. This will help us maintain a continued successful partnership to meet the mission of IHLS.

Respectfully submitted by:

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