



## Illinois Heartland Library System

### Strategic Plan 2025 - 2027

## VISION

Imagining tomorrow, delivering today

## MISSION

**IHLS empowers all types of libraries through advocacy, shared resources, innovative technologies, and robust learning opportunities that engage and enhance our member communities.**



## Engage Members

### GOALS

- 1.1 Build strong relationships between and among IHLS and member libraries
- 1.2 Enhance internal and external communications to facilitate awareness and ensure member engagement
- 1.3 Advocate on behalf of members with a variety of stakeholders to show how libraries create empowered communities



## Support Library Services

### GOALS

- 2.1 Provide high quality continuing education content both in-person and online
- 2.2 Respond to evolving needs by providing robust services, shared resources, and innovative technologies



## Organizational Development

### GOALS

- 3.1 Ensure transparency for member trust and staff knowledge
- 3.2 Aim for a flexible organizational structure to optimize leadership and respond to emerging needs