



Operations Board Report March 2017

Delivery Accomplishments

In the process of digesting the Delivery Survey Results and addressing concerns from member libraries.

Building Updates

Champaign

Received 3 much needed new vans which are being put into service.

Surplus items have been identified.

Carbondale

Installed more shelving to help with staging of tubs for the drivers to load.

Surplus items have been identified.

Edwardsville

Delivery area is now completely rearranged to accommodate workflow.

Surplus items have been identified.

Respectfully submitted,

A handwritten signature in black ink that reads 'Susan J. Palmer'. The signature is written in a cursive, flowing style.

Susan Palmer