

Operations Board Report August 2016

Delivery Accomplishments:

Continue to meet weekly with RAILS/CARLI to implement needed standards for the ILDS delivery.

We are still negotiating with RAILS for the ILDS contract. With Bolingbrook being the exchange location, we are not able to meet the turnaround time requirement for all of our ILDS locations. An example of time requirement would be an item from Shawnee Community College in Ullin arriving the next day at Northern University in DeKalb.

We now begin stage 2 of providing SMART delivery (also known as functional 5 day a week service). We will be sharing how this is accomplished with the member libraries.

Met with libraries in the Champaign area sharing rotating collections, and the IHLS role in moving those items as a collection. IHLS agreed to continue for now delivering these collections. However we will be addressing it again in the beginning of 2017.

Building Updates

Champaign

The roof in Champaign is a 15 year roof that has lasted for 40 years with many repairs. After the last maintenance on the roof, we were told that we are at the structural damage point. With the recent wave of weather in Champaign, we developed new leaks. Chris Janvrin has gone out for bids for repairing the roof. We are waiting for one more roof repair bid. There are 2 so far. The bids are coming in at the \$120,000 range.

Du Quoin

Membership, IT and SHARE staff have moved into the new location at the Business Incubator at Southern Illinois University – Carbondale. Delivery is slated to move in September.

Edwardsville

Delivery underwent a major overhaul as to the location of where processes happen. We have a new sorting staff that is continuing to come together as a team.

Respectfully submitted,

Susan Palmer