

IT Update for October 2015 Board Meeting

IT Staff are working to expand SHARE hardware and software to get ready for the jump to the newest Windows server platform. This update will bring many needed features that users have wanted. One in particular is the desire to start the Polaris staff client with browsers other than Internet Explorer (IE).

The delivery program is also on our plate and we are progressing on the iPad application for the delivery drivers. The project had to be put on hold to handle other pressing issues and is its back on track. We are excited to get this project out the door and into the hands of our staff to improve delivery statistics gathering.

Many residual servers are still doing tasks for libraries and they are needed, however the services need to be moved off aging servers in our offices and moved to the cloud. Domain Name Service (DNS) services are our focus right now.

Troy attended the Library State of Mind Conference and met up with many vendors to discuss projects and possible efforts to collaborate.

We are planning for ERate 2016-2017.

IHLS experienced an email outage last month. No emails were rejected or lost, however staff could not log into their accounts to check the email they had. We quickly addressed a work around so email could be retrieved, and the root problem took over a week to identify with Microsoft's help.